

RM WHOLE HOUSE FANS LIMITED WARRANTY

This warranty is extended to the original purchaser of this model or, if this unit is purchased and requires installation by a building contractor, to the original owner of the home. No subsequent purchaser of the unit or of a home in which it is installed is entitled to any of the benefits of this warranty. The QuietCool Product that you have purchased has a limited warranty from the date of purchase against defects in workmanship and materials. Please see attached chart below for warranty details. If you believe you received a defective product, call our customer service at 1-888-QUIETCOOL. Have proof of purchase available to validate the warranty. If it's necessary to send the defective part to QC Manufacturing, Inc., freight is paid by the customer. If found to be defective following examinations, any defective part will be replaced free of charge and returned freight prepaid. This warranty does not cover any labor costs, including those required for diagnosis, field repair or replacement or removal of any allegedly defective part. The company reserves the right to require and receive proof of purchase of the date of purchase before undertaking its obligations under this warranty. The right to require and receive proof of purchase of date of purchase extends to all licensed dealers of QC Manufacturing Inc. products.

Limitations

QC Manufacturing, Inc. shall not be liable for, and this warranty does not apply to, any failure, defect or damage resulting from or connected with misuse, abuse, neglect or improper handling or staging, or installation not in strict adherence to QC Manufacturing's written instructions; unauthorized alteration to factory specs, lack of maintenance, lack of proper ventilation transportation damage, impact of foreign objects, fire, flood, earthquake, lightning, hurricane, hail, tornado or other violent storms, force majeure or other act of (g)God; or defects in failure of or damage caused by materials used as roofing base over which the product is installed or by movement, distortion, cracking or settling of walls or the foundation of the building. QC Manufacturing, Inc. reserves the right to discontinue or modify any of its products including, without limitation, color, and shall not be liable as a result of such discontinuation or modification, nor shall QC Manufacturing, Inc. be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering.

This warranty does not cover damage caused by standing water. Applications exposed to salt spray or within 2 miles of the seacoast, must be maintained by washing with fresh water at least twice a year. Not doing so could cause warranty to be voided. This warranty is restricted to failures resulting from normal weathering and does not include coating failures caused by scratches, scrapes or any other unnatural damage including; improperly formed, fabricated or embossed material. If QC Manufacturing, Inc. replaces any product under this warranty, it may substitute products designated by QC Manufacturing, Inc. to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

Even if your Fan was not properly installed according to QC's published application instructions, this limited warranty remains in effect if your Fan fails to perform as a result of a manufacturing defect.

However, QC will NOT compensate you for:

1. Damage resulting from any of the following:
 - If any panels or other parts are installed in a manner that does not permit drainage of water from all surfaces.
 - Corrosion caused by heavy fallout or exposure to corrosive chemicals, ash or fumes from any chemical plant, foundry, plating works, kiln, fertilizer manufacturing, paper plant, aviation fuel or the like or corrosion caused by contact of the panels and trim with dissimilar materials such as copper, lead or graphite or water runoff from these materials onto the panels and trim.
 - Deterioration caused by any corrosive substance or any condensate of any harmful substance contained, generated or released inside the building.
 - Damage caused by spray foam insulation.
2. Damage from anything other than an inherent manufacturing defect in your Fan, such as:
 - Improper installation of your Fan, faulty application, or application not in strict accordance with QC's published application instructions.
 - Settlement, movement, or defects in the building, walls, foundation, roof deck, or materials adjacent to or over which the Fan was installed.
3. Damage to your Fan or leaking into your building resulting from factor beyond QC's control, including, but not limited to:
 - Acts of nature, such as, but not limited to, hurricanes, earthquakes, extraordinary winds, lightning, hail, fire, radiation
 - Improper storage or handling of your Fan.
4. Damage resulting from the application of overlying or adjacent roofing materials.
5. Damage resulting from mold growth or condensation.
6. Chipping, fading, or peeling paint on your Fan, unless covered by paint coating limitations listed below.
7. Labor costs for removing or replacing your Fan except as specifically provided for above or for any other roofing or building materials.

Paint Coating Warranty Coverage

1. Film Integrity
 - Warranty covers paint coating not breaking down due to environmental factors, including flaking, chipping, or peeling, in each case under ordinary visual observation.
2. Chalk Performance
 - Warranty covers paint coating not chalking or oxidizing in excess of a number 5 rating, when measured in accordance with the standard procedures specified in ASTM D4214.
3. Color Performance
 - Warranty cover freedom from fade or change in AE units calculated in accordance with ASTM D2244 paragraph 6.2.2 CIEL*a*b*, 100 Observer, specular included. Color change is measured on an exposed painted surface that has been cleaned of surface soils and chalk and then compared to corresponding values measured on the original or unexposed coated surface. Color change is warranted at AE<5.
4. Edge Creep:
 - Warranty covers edge creep that exceeds 0.5"

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Limited Warranty Protection

RM Whole House Fan - Controls

QC Manufacturing, Inc. extends this warranty coverage to the original purchaser of the following QuietCool products (see attached for applicable products) for a period of time (varies by product) provided that the product has been installed in strict accordance with QC Manufacturing, Inc.'s written installation instructions. Under this warranty, QC Manufacturing, Inc., at no charge, will repair or replace any product found to be defective during the warranty period as long as proof of purchase is submitted to QC Manufacturing, Inc. (QC Manufacturing, Inc.'s period begins when the product installation is completed). QC Manufacturing, Inc.'s maximum liability under this limited warranty will be equal to the reasonable cost to replace the defective product.

Motor Replacements

The electrical motor is to be used solely as a direct replacement for a motor of the same model in QC Manufacturing, Inc., QuietCool products. Using the motor in any other product could result in electrical shock and/or fire, which may cause property damage, serious injury or even death. Any motor replacement should be installed by a qualified licensed electrician in accordance with local, state and national electrical codes and standards. Make sure that power to the unit has been completely turned OFF at the breaker before approaching or inspecting or installing the replacement motor. If found that the motor failure was by improper installation QC will not be liable for any cost associated with the motor replacement. For example, cost of motor and shipping costs to and from the customer. Repairs and replacement parts supplied under this warranty are warranted only for the period listed in the below chart from the date of original retail purchase of the unit.

Other Conditions

This warranty is the entire agreement between you and QC Manufacturing, Inc., and there are no other oral or written warranties, liabilities or obligations of QC Manufacturing except apart from those set forth herein. Pertinent state law shall control for what period of time subsequent to sale a consumer/homeowner may seek a remedy pursuant to the implied warranty of merchantability or fitness for a particular purpose. In no event shall QC Manufacturing, Inc. be liable for consequential or incidental damages of any kind, including any damage to the building, its contents or any persons therein, resulting from the breach of any warranty set forth herein, unless exclusion of these types of damages are specifically prohibited by state law. No field representative of QC Manufacturing, Inc. or any distributor or dealer is authorized to make any change or modifications to this warranty.

Products	Model Numbers	Warranty
Roof Mount Whole House Fans	RM WHF-2.0 RM WHF-2.0-DB, RM WHF-2.0-DG RM WHF-4.0 RM WHF-4.0-DB, RM WHF-4.0-DG1, RM WHF-4.0DG2, RM WHF-4.0-PL	Fifteen (15) Year coverage applies to the QuietCool motor fan assembly which includes Motor, Fan Blade, Fan Housing and Cover. Five (5) Year coverage applies to paint coating of fan housing and cover. One (1) Year coverage for all other components including grilles, housings, damper boxes, ducts, controls and accessories furnished by QC Manufacturing, Inc.
Accessories	Model Numbers	Warranty
Controls	IT-RFHUB-01, IT-RFSWITCH-01, IT-AC-HUB, IT-RF-GLSSWITCH-01	One (1) Year coverage applies to the models indicated.

How to Start the Warranty Process

To obtain service under this warranty, first contact your dealer where you purchased the equipment. If you are unable to find or reach your dealer, contact Customer Service at QC Manufacturing, Inc. by phone, email or visiting our website at <https://quietcoolsystems.com/support/return-merchandise-authorization/> to start the RMA process.

An RMA (Return Merchandise Authorization) form is required for returns to the factory to ensure your return can be processed efficiently and quickly. There is no informal dispute settling mechanism available in the event of a controversy involving this warranty

QC Manufacturing, Inc. Customer Service

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