Product Installation Guide

Pro1 Technologies

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Thermostat Application Guide

Description	
Gas or Oil Heat	Yes
Electric Furnace	Yes
Heat Pump (No Aux. or Emergency Heat)	Yes
Heat Pump (With Aux. or Emergency Heat)	Yes
Multi-Stage Systems	Yes
Heat Only Systems	Yes
Cool Only Systems	Yes
Millivolt	No

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Power Type

Hardwire (24V Common Wire) A trained, experienced technician must install this product. Carefully read these

instructions. You could damage this product or cause a hazardous condition if you fail to

follow these instructions.

Una version en espanol de este manual se puede descargar en la pagina web de la compania.

WIFI

Frequency Range......2.4 Ghz ISM radio band WIFI Module.....Supporting 802.11 B/G/N Standards

Installation Tips

Wall Installation

The thermostat should be installed approximately 4 to 5 feet above the floor. Select an area with average temperature and good air circulation. Pick an installation location that is easy for the user to access. The temperature of the location should be representative of the building.

NO VES

Removing The Private Label Badge



Gently slide a screwdriver into the bottom edge of the badge. Gently turn the screwdriver counter clockwise. The badge is held on by a magnet in the well of the battery door. The badge should pry off easily. **DO NOT USE FORCE.**

Do not install

thermostat in locations:

Close to hot or cold air ducts

In areas that do not require

Where there are dead spots or

drafts (in corners or behind doors) Where there might be concealed

That are in direct sunlightWith an outside wall behind the

thermostat

conditioning

chimneys or pipes

All of our thermostats use the same universal magnetic badge. Visit the company website to learn more about our free private label program.



- 6 Fan: Indicates the current fan setting.
- **Stages:** 1 will appear in the display when the first stage of heat or cool is on. +2 will appear for the second stage of heat.
- (8) System: Indicates current system mode setting.

Wiring

- A Power Supply
- A Factory-installed jumper,

remove only when installing on 2-transformer system.

- (1) Use either O or B terminals for changeover valve.
- \triangle A 24 VAC 500mA common connection is required with this thermostat.

Typical Cool-Only System With Fan





Caution:

Failure to disconnect the power

before beginning to install this

or equipment damage.

product can cause electrical shock

Warning:

installation must conform to Class

All components of the control

system and the thermostat

Il circuits per the NEC Code.

Electrical Hazard

Typical 1H/1C or 2H/2C System: 1 Transformer



Replacement Thermostat Wiring

- **1.** If you are replacing a thermostat, make note of the terminal connections on the thermostat that is being replaced. In some cases the wiring connections will not be color coded. For example, the green wire may not be connected to the **G** terminal.
- Loosen the terminal block screws. Insert wires then retighten terminal block screws.
- **3.** Place nonflammable insulation into wall opening to prevent drafts.
- **4.** This thermostat requires a 24V common wire to the C terminal.

Wiring Chart

Terminal	2 Heat 2 Cool Conventional System	2 Heat 1 Cool Heat Pump System	4 Heat 2 Cool Heat Pump System
RC	Transformer power (cooling)	Transformer power (cooling)	Transformer power (cooling)
RH	Transformer power (heating)	Transformer power (heating)	Transformer power (heating)
С	Transformer common	Transformer common	Transformer common
В	Reverse Valve / Configurable Terminal	Reverse Valve / Configurable Terminal	Reverse Valve / Configurable Terminal
0	Reverse Valve / Configurable Terminal	Reverse Valve / Configurable Terminal	Reverse Valve / Configurable Terminal
G	Fan relay	Fan relay	Fan relay
W/E	First stage of heat	First stage of emergency heat	First stage of auxiliary heat
W2	Second stage of heat	Auxiliary heat relay, second stage of heat	Second stage of auxiliary heat
Y	First stage of cool	First stage of heat & cool	First stage of heat & cool
Y2	Second stage of cool	N/A	Second stage of cool & second stage of heat

Wiring

Typical 1H/1C or 2H/2C System: 2 Transformer



Typical 4H/2C or 2H/1C Heat Pump System



Note: Devices such as a float switch that mechanically break circuits should be installed so that they break the control wire (Y) not the power (R). Interrupting the power circuit will shut off power to the thermostat completely and not allow it to operate.



Installation Tip Max Torque = 6in-lbs.

Do not overtighten terminal block screws, as this can damage the terminal block. A damaged terminal block can keep the thermostat from fitting on the subbase correctly or cause system operation issues.

Technician Setup Menu

Technician Setup Menu

This thermostat has a technician setup menu for easy installer configuration. To set up the thermostat for your particular application:

- 1. Press and hold the + and buttons for 3 seconds.
- 2. Press and hold the TECH button for 3 seconds.

3. Configure the installer options as desired using the table below. Use the + or - buttons to change settings and the lower left and right buttons to move from one step to another.

4. To exit tech setup: press and hold the + and - buttons for 3 seconds, or wait 60 seconds.

Tech Setup St	eps	LCD Will Show	Adjustment Options	Default
Room Temperature Calibration	This feature allows the installer to change the calibration of the room temperature display. For example, if the thermostat reads 70° and you would like it to read 72° then select +2.	CAL IZRATE	You can adjust the room temperature display to read up to 4° above or below the factory calibrated reading.	0°F
Compressor Short Cycle Delay	The compressor short cycle delay protects the compressor from "short cycling". This feature will not altlow the compressor to be turned on for 5 minutes after it was last turned off.	COMP DELAY	Selecting "ON" will not allow the compressor to be turned on for 5 minutes after the last time the compressor was on. Select "OFF" to remove this delay. Use the +land - buttons to change the setting.	ON
Cooling Swing	The swing setting often called "cycle rate", "differential" or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.	0.5	The cooling swing setting is adjustable from 0.2° to 2°. For example: A swing setting of 0.5° will turn the cooling on at approximately 0.5° above the setpoint and turn the cooling off at approximately 0.5° below the setpoint.	0.5°

Swing Setting Tip

Temperature swing, sometimes called differential or cycle rate, can be customized for this individual application. For most applications choose a swing setting that is as long as possible without making the occupants uncomfortable.

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Technician Setup Menu

Tech Settings		LCD Will Show	Adjustment Options	Default
Heating Swing	The swing setting often called "cycle rate", "differential", or "anticipation" is adjustable. A smaller swing setting will cause more frequent cycles and a larger swing setting will cause fewer cycles.	0.8 Hert Shing	The heating swing setting is adjustable from 0.2° to 2° . For example: A swing setting of 0.5° will turn the heating on at approximate- ly 0.5° below the setpoint and turn the heating off at 0.5° above the setpoint.	0.8°
PTAC Mode	This setting allows the thermostat to operate a PTAC. This will allow for multiple fan speeds selectable in the next two tech settings.	PTRC MODE	Use the 🛨 and 🖃 buttons to select ON/OFF.	OFF
PTAC Fan Speeds (Only displayed if PTAC mode is ON)	This setting allows you to choose the number of fan speeds the thermostat will control. G = Low Speed Fan B/0 = Medium Speed Fan Y2 = High Speed Fan	2 FRN SPEEDS	Use the 主 and 🖃 buttons to select , 2 or 3. 1. Speeds: ON, Auto 2. Speeds: Low, High, Auto 3. Speeds: Low, Med, High, Auto	2
PTAC Medium Fan Speed Terminal (Only displayed if PTAC mode is ON and PTAC fan speeds is set to 3)	This setting will select the terminal for medium fan speed operations. The selected terminal cannot be used for reversing valve operations when heat pump is enabled.	C M FRN TERM	Use the 主 and 🖃 buttons to select O/B terminals.	0
Heat Pump	When turned on the thermostat will operate a heat pump. EM. Heat will show as an option in the system switch tech setting. Use the \frown and \boxdot button to adjust.	HERT PUMP	OFF configures the thermostat for conventional systems. ON configures the thermostat for heat pump systems.	OFF
Swine	a Setting Tip			

Swing Setting Tip

The second stage will turn on at 2x the swing setting. The second stage will turn off when 1x the swing is reached. For example, if the swing setting is .5 degrees for heating and the thermostat is set at 70°F, the first stage will turn on at approximately 69.5°F. The second stage will turn on at 60°F. The second stage will turn off at 69.5°F and the first will turn off at 70.5°F. If the third stage is used, it will turn on at 68.5°F and turn off at approximately 69°F.

Technician Setup Menu

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Tech Setting:	5	LCD Will Show	Adjustment Options	Default
Staging Delay (Only displayed if there are more than one stage of heat or cool)	This feature allows a delay to occur if an additional stage is needed. This allows the previous stage extra time to satisfy the setpoint. Note: Will not show if using outdoor sensor with balance point temperature.	STG DELRY	Use the 主 or 🖃 key to select OFF, 5, 10, 15, 30, 45, 60, or 90 minutes.	OFF
Minimum Compressor On Time	This feature allows the installer to select the minimum run time for the compressor. For example, a setting of 4 will force the compressor to run for at least 4 minutes every time the compressor turns on, regardless of the room temperature.		You can set the minimum compressor run time to "OFF," 3", "4", or "5" minutes. If 3, 4 or 5 is selected, the compressor will run for at least the selected time before turning off. Use the \boxdot and \boxdot buttons to change the setting.	OFF
Cooling Fan Delay	The cooling fan delay setting will delay the fan from coming on in cool mode and keep it running after the compressor shuts off for a short time to save energy in some systems.		You can set the cooling fan delay to OFF, 10, 30, 60 or 90 seconds. If 10, 30, 60, or 90 is selected the fan will not turn on for that many seconds when there is a call for cool and will run for that many seconds after satisfying a call for cool.	OFF
Heat Setpoint Limit	This feature allows you to set a maximum heating setpoint limit. The setpoint temperature cannot be raised above this value.		Use the 主 or 🖃 key to select the maximum heat setpoint and the minimum cooling setpoint.	90°F
Cool Setpoint Limit	This feature allows you to set a minimum cooling setpoint limit. The setpoint temperature cannot be lowered below this value.		Use the $\textcircled{+}$ or \fbox key to select the minimum cooling setpoint.	50°F
°For°C	This feature allows you to display temperatures in either Fahrenheit or Celsius.	F OR C	°F for Fahrenheit °C for Celsius	°F

LCD Will Show Adjustment Options **Tech Settings** Default This setting allows you to select Use the 🛨 and 🖃 buttons 32H2 to select 1H/1C, 1H/2C, 2H/1C, 2H/2C, 3H/1C, 3H/2C, the number of heat and cool stages. SET STRGES 4H/2C System Note: Heat and cool choices 2H/2C Śtages are limited based on conventional, heat pump, or PTAC system configuration. Use the + or - buttons until the desired application is flashing. AUTO = (Auto Changeover) You can configure the system switch for the particular application. Heat - Off - Cool, HΕ Heat - Off, Cool - Off, Heat - Off -HC System Set Cool – Auto. Note: Emergency Heat is available SYSTEM SET in heat pump mode only. Use 🛨 and 🖃 buttons to 58S Select GAS to have the system control the fan during a call for heat, select Electric to have the change the setting. Electric or Gas Fan Operation thermostat control the fan during a call for heat. GAS Note: If heat pump is set to "ON" this step will not show, and will default to ELECTRIC. (Only displayed if heat pump is set to OFF) FRN OPER This setting allows the system to run Gas, Oil, Propane or any other types of auxiliary heat. The thermostat will default to electric auxiliary heat in heat pump Use the 🛨 and 🖃 buttons to select ON/OFF. Dual Fuel Auxiliary For Heat Pump OFF applications. (Only displayed if heat pump is set to ON) DURL FUEL Use the 🛨 or 🖃 buttons to turn on of off. This feature allows the thermostat Satisfy to keep multiple stages of heat or cool energized until the setpoint Setpoint Staging is satisfied. OFF (Only displayed if there are more than one stage of heat or cool) SRT ISRY SP D

Technician Setup Menu



These tech settings will only appear once the thermostat has been connected to the App.

Tech Settings		LCD Will Show	Adjustment Options	Default
Program Options	You can configure this thermostat to have a programmable schedule ON or OFF.	PROSPRM	Use the 主 and 🖃 button to select ON for programmable or OFF for non-programmable.	ON
12 or 24 Hour Clock	You can select either a 12 or 24 hour clock setting.		Use the 主 or 🖃 key to select 12 or 24 hour clock.	12
Pro Recovery (Only displayed if Program Option is set to "ON")	This feature will start heating and cooling early to bring the building temperature to its programmed setpoint by the beginning of the WAKE and RETURN time periods.	PRD RECOV	Use the	ON

Technician Setup Menu

WIFI Setup

The following WIFI Technician steps are intended for viewing information and resetting your WIFI connection. They are not typically necessary for installation or initial setup.

 Press and hold the + and - buttons together for 3 seconds.
Press and hold the WIFI Button on the lower left.
Use the + or - buttons to change settings and the lower left and right buttons to move from one step to another. To exit tech setup: press and held the head but to a buttons for a second a second buttons. hold the + and - buttons for 3 seconds or wait 60 seconds.

Tech Setup St	ieps	LCD Will Show	Adjustment Options	Default
WIFI SSID	This displays the WIFI Firmware Identification Number which can be used for trouble shooting. If the thermostat is not connected to WIFI it will display "WIFI IDLE".	55 ID FWO I ISOD	N/A	N/A
Firmware	This displays the Thermostat Firmware Identification Number which can be used for trouble shooting.	FW 9909 IM	N/A	N/A
Reset WIFI	This step resets the WIFI connection when needed allowing you to reconnect to a new local WIFI network.	YES H IF I RESET	Hold the 主 button for three seconds and you will be returned to the home screen. WIFI RESET will not be displayed.	YES

WIFI Reset Process

This step resets the WIFI connection when needed for applications like replacing WIFI routers, changing networks, or any other time you might need to disconnect and reconnect your thermostat to a local WIFI network.

1. Enter the WIFI Menu and cycle through the steps until you get to the RESET WIFI setting.

2. Hold the + button for three seconds.

3. You will now be automatically returned to the home screen and "WIFI RESET" network will be displayed indicating the thermostat is no longer connected to the local WIFI network. You will need to recommission the thermostat to control your system from the PRO1 Connect App.

Specifications

Specifications

The display range of temperature 41°F to 95°F (5°C to 35°C) The control range of temperature 44°F to 90°F (7°C to 32°C)
Load Rating
maximum all terminals combined Swing (cycle rate or differential) Heating is adjustable from 0.2° to 2.0°
Cooling is adjustable from 0.2° to 2.0° Power source
for hardwire
Operating ambient
Operating humidity

WIFI

Frequency Range	2.4 Ghz ISM radio band
WIFI Module	Supporting 802.11
	B/G/N Standards

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