Filter Replacement Instructions

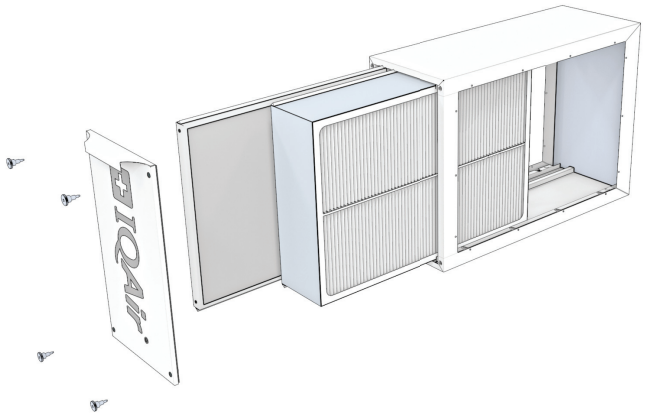
Safety Precautions

- Follow professional safety standards and all local codes for plumbing, electrical, and mechanical considerations.
- Always disconnect the power supply from the HVAC before working on the system, changing filters, or cleaning.
- Only use original IQAir filters and accessories. Use of non-IQAir parts or accessories may damage the system and will void the warranty.
- If the unit is used during construction or renovation or in environments subject to heavy contamination, check filters regularly for prematurely clogged filters.
- Always wear appropriate protective equipment, such as work gloves and safety goggles for service.

Replacing Filters

WARNING: *Always shut off the electrical power supply to the HVAC before working on the appliance*

Caution: Wear dust mask and gloves to reduce exposure to dust and other pollutants from filters.



1. Remove the access panel door from the filter cabinet. The door is secured with four (4pcs) thumbscrews.

2. Remove the Particle Filter. Dispose of used filter per local laws or regulations.

3. (As needed) Remove the catalyst element. (The catalyst filter element has a nominal 6 year filter life.) Dispose of used filter per local laws or regulations.

Caution: *do not touch the surface of the catalyst filter element*

4. Write the installation date on the filter label(s).

5. (As needed) Insert new catalyst filter element in the narrow channel. Ensure that the filter label is visible when installed, and the airflow direction arrow matches the arrow on the adjacent particle filter channel.

6. Insert new particle filter. The filter label should be visible when installed, and the airflow direction arrows should point in the same direction as the arrow on the formaldehyde catalyst element.

7. Reattach the access panel door to the filter cabinet. The door is secured with four (4pcs) thumbscrews.

Technical Support

Should technical questions or issues arise during or after the warranty period, please contact your local IQAir dealer.

To expedite your service request, please have the following information ready when contacting us:

- IQAir model, item number and lot number (found on the filter rack)
- Your details (name, address, phone, email)
- Date of purchase
- Description of issue

Ordering Replacement Filters

For all your filter replacement needs, please contact your local IQAir dealer.

Contact Information

For further information on installation and technical issues, please contact the IQAir technical support center for your region:

North America (United States, Canada and Mexico)
IQAir North America, Inc.
Technical Support
14351 Firestone Blvd
La Mirada, CA 90638
USA
Tel: 1-888-560-1020
www.iqair.com/support

International
INCEN AG
Technical Support
Hauptstrasse 100
CH-9422 Staad
Switzerland
Email: info@incen.com

IQAir China:
DRC Liangmaqiao Diplomatic Office Building, Suite 1305B
No. 19 Dongfang Dong Road
Chaoyang District
100600 Beijing
Tel.: 400 108 5117

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